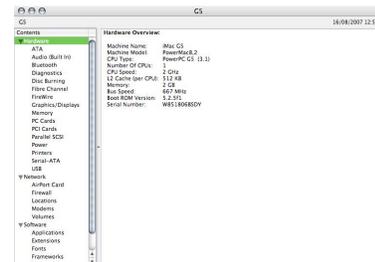


Saving a System Profile report in OS X

In Mac OS X the application **System Profiler** contains a detailed snapshot of the computer's hardware and software configuration as well as installed drivers, network set up and much more.

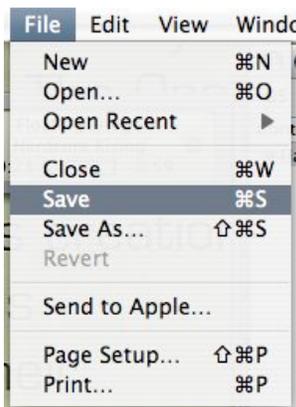
It is possible to save a System Profile in OS X and attach it in an email – this can be very helpful when contacting a FatMac engineer about a specific problem. It means that we may be able to troubleshoot a problem without being on-site, which in many cases will speed up the fix for your problem. Here is how to open system profile and save a profile report to send in an email.



1) Select the Apple Menu logo in the top left-hand corner and select 'About This Mac...'

2) You'll be presented with this screen. Here, select 'More Info...'

3) System Profiler will open with your system's info.



4) Select 'File' and then 'Save'. Save the File to the Desktop as a 'System Profiler 4.0 (XML)' file from the following window. After this, attach in an email as normal and send to a FatMac engineer.

